

FAQ's

What makes MINT "Refrigeration Made Easy? "

At Koldpak we have focused on simplifying all steps from selection and ordering through to delivery and installation. We are here to help and the products are designed to save time and effort on site. If you ever do run into trouble, we can offer support!

What is the difference between MINT range and Glacier Pro range?

Mint evaporators are the new evolution of Glacier Pro bringing improved performance and range variants. MINT units usually refer to the weatherproof range whilst Glacier Pro units are usually open type. Both are manufactured to a high standard with great quality name brand components.

Where is the MINT range from?

Designed in Australia, we have commissioned a European company to manufacture our products in China. They are a quality certified company using European components and brand name products such as Danfoss and ABB electrics.

Do I have to wait for a unit to be built?

In many cases we will have most models on the shelf for immediate delivery - we can even drop them out to your job site so there is no downtime. Of course, availability always depends on demand but we can usually find you a substitute to get you out of trouble.

How do I choose the right model?

We can supply easy application guides and heat load charts, as well as being happy to make the selection for you. We will consider all aspects of your application to make sure you get the perfect equipment for your job.

Can I still have custom solutions like I do with Glacier Pro?

At Koldpak we will always remain flexible so you get exactly what you are after - it may just take a little longer.